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HR2020 Update

Agenda

1. Background

2. Accomplishments to date

3. Current projects

4. Upcoming initiatives

HR2020 Background

1. Kick-off meeting

2. Survey

3. Focus groups

4. HR2020 Steering Team

   – 23 Representatives

   – Reflects all campuses

Accomplishments to Date

1. Build HR Community

2. HR Delivery Model

   – HR Operations

   – Centers of Expertise (COE)

   – HR Business Partners

3. HR Org Structure – Phase 1

   – HR Operations

   – Centers of Expertise

Accomplishments to Date

4. New Employee Orientation – Phase 1

5. Customer Care Center

    – Phone System

    – Knowledge Base

6. HR positions filled

Current Projects

1. Customer Care Center – Ticketing System

2. Talent Acquisition Rapid Redesign

3. HR Org Design – Phase 2: HR Business Partners

4. Employee Engagement Survey

5. Compensation Administration Review

6. Metrics

7. New Employee Orientation – Phase 2

8. Communication Strategy and Branding

Upcoming Initiatives

1. Career Development (HR and IU)

2. Comprehensive Supervisory Training

3. New Employee Orientation – Phase 3